Singapore General Hospital

SingHealth

Singapore General Hospital
Outram Road
Singapore 169608
www.sgh.com.sg

Reg No 198703907Z

MRI Outsourced Appointments - FAQ

Q. I am an SGH patient, why am I doing my MRI outside of SGH?

A. SGH Radiology works with selected outsourced partners to make available more MRI slots for our patients. This means a shorter waiting time for your MRI appointment. List of selected outsource partners:

- Asia Medic
- DX Imaging Centre
- Farrer Park Hospital
- Lifescan Imaging
- Raffles Hospital
- Royal Healthcare

Your MRI will be reviewed by an SGH radiologist, and your scans and reports will be available to your doctor during your follow up clinic appointment.

Q. How will I be notified/ contacted for my outsourced MRI appointment?

A. You may be contacted via WhatsApp for your outsourced MRI appointment.

The listed WhatsApp number(s) are as follow:

+65 8612 8473

+65 8344 1235

+65 8721 6100

Q. If my MRI is done in a private centre, will I be paying private fees?

A. Your MRI done by our outsourced partner(s) will be charged according to your existing payment class in SGH and to be paid to SGH upon receiving the invoice.

Q. How do I make payment for this scan?

A. You may check if your bill is ready for payment by logging into Health Buddy, Health Hub or the SGH Online Payment portal www.sgh.com.sg with your SingPass.

You will receive an SMS notifying you of your final bill 1 to 7 days after your appointment.

Scan the QR code to find out more about the different payment modes offered:

www.sgh.com.sg/PAY

Q. Can I use Medisave to pay for this MRI?

A. Yes. Based on CPF guidelines, Outpatient MediSave of up to $300 per patient per year (subjected to available MediSave balance), can be used for payment of your MRI scan. If you have previously authorised Medisave deductions via the Medical Claims Authorisation Form – Multiple or Single (MCAF(M) and/or MCAF(S)), up to $300 will be automatically deducted from your MediSave account as payment for your outpatient scan.

Q. Where can I sign up for Medisave to pay for this MRI?

A. If you have not authorised MCAF(M) and/or MCAF(S) before, you may sign up via www.sgh.com.sg/DDRcharges. Alternatively, you may approach our counter staff at SGH Radiology Block 2 Level 1 or your Specialist Outpatient Clinic during your next visit to SGH to sign up for MediSave.

Q. Who can I contact if I have more queries?

A. If you require further assistance, please contact SGH Radiology at gdrappt@sgh.com.sg

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