



**SGH
PGAHI**

POSTGRADUATE
ALLIED HEALTH INSTITUTE

Continuing Professional Education Lecture: Building Therapeutic Connections 27 November 2019

Synopsis

In any relationship, good attending behaviors form the foundation to effective communication, which then enables parties involved to reach their goals.

As healthcare professionals, we can leverage on our therapeutic alliance with patients in pacing with them to work through challenging decisions in their treatment journey.

At our fast paced work environment with competing demands, how do we deliver quality clinical services without compromising the therapeutic relationship with our patients?

In this lecture, we will examine some possible barriers, learn principles and skills of effective attending behaviours, and explore ways to apply in our daily work with relevant case examples.

Speaker

Ms Esther Chan
Principal Medical Social Worker
Medical Social Services, Singapore General Hospital

Esther graduated with a BA in Social Work and Sociology and MA in Counselling Psychology.

She is passionate in working with patients with psychiatric conditions, including patients who struggle with eating disorders and their caregivers.

Esther collaborates with the multidisciplinary team to empower caregivers in coping with the impact of the illness, utilizing resources within the family as well as external sources of support.

She also provides training on counselling skills to healthcare professionals and helping professionals in voluntary welfare organizations in the community. Prior to SGH, Esther worked as a community social worker in a family service centre with diverse groups of clients across different life stages and issues.

Target Audience

Pharmacists and All Allied Health Professionals

Lecture Details

Date	: 27 November 2019
Duration	: 1 hour
Time	: 6.30 pm - 7.30 pm
Venue	: Learning Space Room 4/5 Singapore General Hospital Block 6 Level 1, Outram Road Singapore 169608
Fee	: Complimentary

Registration

To register, please submit the following details to carlyn.wee.g.p@sgh.com.sg by **13 November 2019**.

- **Name**
- **Organisation**
- **Department**
- **Profession**
- **Contact No.**
- **Email Address**
- **SGH Employee No. (if applicable)**
- **Professional Registration No.**

Upon registration, you agree to the following [Terms & Conditions](#).

Limited to 120 pax, on a first-come-first-served basis. As priority would be given to those who have pre-registered, walk-in registration may not be accepted.

To maximise your learning and also to help each other to focus better at the lecture, please be punctual for the lecture.

Quick links

[FAQs](#)

[PGAHI Programmes](#)

[Training Calendar and Directory](#)



1 CPE point will be awarded.
Participants who arrive later than 6.45 pm
will not be accrued with CPE point.