

# Continuing Professional Education Lecture: Lessons Learnt From COVID-19 Pandemic 30 March 2023

# **Synopsis**

The COVID-19 pandemic has undoubtedly changed the way many of us work especially during the waves or surges of cases. Pharmacists, as frontline healthcare workers, found themselves in vulnerable position as they spent significant amount of time clarifying drug orders and briefing patients on the medications they had been prescribed. The twist of events forced many to shift to delivery of services through telehealth and telemedicine. In addition, drug shortages not only highlighted the need for contingency plans for alternative supplies but added to the stress in managing the situation whilst pharmacists struggled to ensure their own mental well-being and safety.

We need to learn what went well and what did not work so that rectifications or preparations can be made to protect pharmacists and their patients from potentially another new wave or a new pandemic in association with another infectious disease pathogen.

After the lecture, the participants will be able to gain an understanding on:

- Key lessons learnt from COVID-19 pandemic
- Importance of reviewing processes for improvement / enhancement
- Setting preparedness plans and actions

## Registration

To register (*internet access is required*), scan the following QR code or click on the web link. Registration closes on **20 March 2023, Monday.** 



#### https://form.gov.sg/63fe185544ce7f001258f262

Upon registration, you agree to PGAHI Terms & Conditions.

#### Zoom Capacity: 500

This lecture will be conducted via Zoom Cloud Meetings app. For ease of accessing the lecture, please download Zoom Cloud Meetings app.

Details of the lecture meeting link will be sent to the successful registrants nearer the lecture date.

# **Lecture Details**

Date	: 30 March 2023, Thursday
Duration	: 1 hour
Time	: 6.30 pm - 7.30 pm
Fee	: Complimentary
Platform	: Zoom Cloud Meetings

## **Target Audience**

Pharmacists & Healthcare Professionals

## **Speaker**



A/Prof Ling Moi Lin Director Infection Prevention & Epidemiology Department of Infection Control Singapore General Hospital

A/Prof Ling Moi Lin is the Director of Infection Prevention & Epidemiology at Singapore General Hospital where she played a key role in the development of Infection Prevention and Control (IPC) program in the hospital. A clinical microbiologist by training, A/Prof Ling has been active in IPC work in Singapore and the Asia-Pacific region. She has been conducting training programs in IPC in China, South East Asia as well as locally in Singapore since 1995.

A/Prof Ling is also the Adjunct Assistant Professor at the Duke-NUS Graduate Medical School, where she contributed to the training in microbiology. Her interests are in infection prevention and control, antimicrobial resistance, molecular epidemiology as well as quality improvement. She is an experienced trainer in IPC, quality improvement, LEAN and patient safety.

# **Quick Links**

FAQs, PGAHI Programmes, Training Calendar and Directory