



## Continuing Professional Development Lecture

# Care Integration and Coordination - A Case Management Approach

### Synopsis

Singapore's healthcare system is evolving rapidly. With advancement in medical technologies, treatment options, a rapidly emerging greying population and high expectations from consumers, it is vital to provide a seamless, integrated and coordinated care approach to support our clients ageing in place.

Case Management was introduced in health care institutions in Singapore since the 1990s. It is gaining recognition in view of scarce health resources, and the complexity of medical and social care needs.

In this session, the speaker will share on case management practices across the varied health care settings and the role and functions of case managers. This sharing will include the application of case management processes to support the client to live in his/her own home or at community facilities. Through the collaboration with health care Institutions and community care service providers, case management is therefore able to achieve a "wholistic" care approach for clients.

### Speaker

Ms. Lee Ngok Lin, Manager, leads the Case Management team at Khoo Teck Puat Hospital, National Healthcare Group. Ngok Lin is a registered nurse and gained her case management knowledge and experiences through clinical attachment at USA and Japan.

As one of the pioneer case managers in the hospitals, Ngok Lin assisted in establishing the Case Management Society of Singapore (CMSS) in 2012. She is actively involved in teaching case management at the Basic Case Management Workshops organised by CMSS, Advanced Diploma in Nursing at Ngee Ann Polytechnic and Nanyang Polytechnic.

Ngok Lin has been practising case management for the past 16 years and is the current President of CMSS since 2015.

### Target Audience

Current practising healthcare professionals in the hospital and community setting.

(Limited to 120 pax, on a first-come-first-served basis)

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### Lecture Details

Date	1 November 2018 (Thursday)
Time	6.00 pm - 7.00 pm
Venue	Learning Space Room 4/5 Singapore General Hospital Block 6 Level 1
Fee	Complimentary

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### Enquiries

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### Registration

Please submit your registration [here](#) or email Ms Sharon at [sharon.ho.shu.phing@sgh.com.sg](mailto:sharon.ho.shu.phing@sgh.com.sg) by **26 October 2018** (Friday).

Upon registration, you agree to the following [Terms & Conditions](#).

*As priority would be given to those who have pre-registered, walk-in registration may not be accepted.*

*To maximise your learning and also to help each other to focus better at the lecture, please be punctual for the lecture.*