

LETTER OF GUARANTEE ("GUARANTEE")

To: Singapore General Hospital Pte Ltd (UEN 198703907Z) ("Hospital" or "you").

[Name of patient,

NRIC/FIN number

])(("Patient")

In consideration of your agreeing at our request to admit, treat and continuing to treat the Patient, we irrevocably agree and undertake with you as follows:

- (1) We shall on demand promptly pay you all fees, charges, costs and expenses ("collectively Charges") incurred in connection with the treatment of the Patient as you consider necessary and at such rates as prescribed by you and/or the Ministry of Health from time to time. The treatment shall include (but not limited to) surgery, administration of medicine and drugs, bandages, rehabilitation, the use of surgical and ward expendables, the conduct of all relevant tests and scans and shall extend to all outpatient treatment and consultation until the Patient has recovered, or have received all relevant treatment arising from the admission or until discharged.
- (2) This Guarantee is a continuing guarantee and shall remain in full force and effect until full payment of the Charges.
- (3) We agree to be treated as a principal debtor in respect of our obligations under this Guarantee and not merely as surety, and we shall not be discharged, nor shall our liability be affected, by
 - (a) Your right to obtain or your delay, neglect or failure in obtaining payment from the Patient, Medisave, Medishield or any applicable scheme(s) or insurance;
 - (b) Your right to discharge the Patient or cease to provide further treatment to the Patient at any time;
 - (c) Any lower limit suggested in the financial counselling provided to us, the Patient and his/her next of kin or friend; and
 - (d) Any forbearance or delay by you in exercising any right, power or remedy under this Guarantee. Any waiver of present right or remedy is not to be construed as a waiver of future right or remedy.
- (4) We shall fully indemnify you against all damage, liability, loss, cost and expense (including legal cost on a full indemnity basis) which you may incur or suffer, directly or indirectly as a result of our breach of any terms herein.
- (5) Invoice(s) or statement(s) of the charges signed by your authorized officer shall constitute conclusive evidence of the Charges incurred. You may correct any error or omission, and may issue new invoices at each stage of the Patient's treatment. We shall pay all invoices or statements within the time period and in accordance with such mode(s) stipulated. We shall be liable for interest on the Charges at the rate of 6% per annum (calculated on a daily basis) from the date of each invoice or statement until full payment.
- (6) This Guarantee is subject to your approval, and you may refuse to admit, or continue to treat the Patient in your sole discretion.
- (7) This Letter shall be construed in accordance with and governed by the laws of Singapore and the parties hereto submit to the jurisdiction of the Singapore courts.
- (8) Personal data protection
 - (a) We shall, and shall ensure that our employees, personnel, agents and contractors (collectively, "Authorised Recipients") shall comply at all times with the Personal Data Protection Act 2012 (Act 26 of 2012) ("PDPA") with respect to such information (whether oral or in writing) that you may convey to us for the purpose of this Guarantee.
 - (b) We understand that you are similarly bound by the PDPA and the medical-confidentiality rights of the Patient and will require the disclosure of any information other than that of the Charges incurred in the treatment of the Patient.

Signed by

Name:)

Designation (Managerial & Above):)

Duly authorised to sign for and on behalf of:)

(Name of company)

Signature / Company Stamp / Date