**SingHealth Community Nursing Programme (Southeast)**

**REFERRAL FORM**

*Please e-mail the completed form to Community.Nurse@sgh.com.sg*

|  |  |
| --- | --- |
| **AREAS** | **Service Boundary (COC)** |
| Bukit Merah | Bukit Merah View, Jalan Membina, Kim Tian, Boon Tiong Rd, Tiong Poh Rd, Bukit Ho Swee, Taman Ho Swee, Beo Crescent, Havelock, Jalan Klinik, Indus, Delta Avenue |
| Chinatown | Banda, Kreta Ayer, Sago, Smith, Upper Cross St, Chin Swee, Jalan Kukoh, Jalan Minyak, York Hill, Spottiswoode Park, Everton Rd, Cantonment Rd, Tanjong Pagar Plaza, |
| Katong | Marine Parade, Dakota, Mountbatten, Jalan Enam, Old Airport Rd, Cassia Crescent, Jalan Tiga, Kampong Arang, Kampong Kayu, Pine Close |
| Telok Blangah | Telok Blangah, Jalan Bukit Merah (Blk 104-146), Bukit Purmei, Bukit Teresa, Depot Road, Silat Rd, Spooner Rd |
| Tiong Bahru | Henderson, Lengkok Bahru, Jalan Bukit Merah (Blk 1-28), Jalan Rumah Tinggi, Hoy Fatt, Alexandra, Bukit Merah Lane, Bukit Merah Central, Redhill |

|  |  |
| --- | --- |
| **INCLUSION CRITERIA** | **EXCLUSION CRITERIA** |
| * Aged ≥ 60 years old\* * Has ≥ 3 chronic diseases (e.g. hypertension, hyperlipidemia, diabetes, chronic heart failure, asthma, COPD, stroke) * Living within the Communities of Care (COC) * Requires assistance to better manage his/her chronic diseases   *\* Please contact the community nurse if resident does not meet all of the above criteria but may benefit from this programme.* | Any of the following:   * Currently under H2H programme * New acute symptoms, e.g. chest pain, severe shortness of breath * Requiring long term clinical procedures e.g. dressing of wound, change of tubes (feeding, catheter, drainage), change of stoma bags, injections etc. |

|  |
| --- |
| **PURPOSES FOR REFERRAL** |
| Provide Assessment & Screening (includes making referral for follow-up if necessary)   * + Falls Prevention Programme Screening & Education (‘high risk’ based on *FROP-com Screen)* * Others, please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_   Health coaching of resident and / or caregiver on chronic disease management  (please specify type of chronic diseases)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Monitor chronic diseases (please specify type of chronic diseases & monitoring required)  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Provide medication consolidation and short term medication packing  Others, please specify\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Additional Remarks (if any) |

|  |  |
| --- | --- |
| **REFERRING SOURCE** | |
| Organization: | |
| Name/Designation: | Contact Number: |
| Referral Date: | Email Address: |
|  | | |  |  |  |

|  |  |
| --- | --- |
| **REGISTRATION FORM** | |
| **RESIDENT PARTICULARS** | |
| Full Name (as in NRIC): NRIC No: | |
| Gender:  Male  Female Date of Birth: | |
| Nationality:  Singapore Citizen  Permanent Resident | |
| Ethnic Group:  Chinese  Malay  Indian  Others: | |
| Home Address: Postal Code: | |
| Housing Type: HDB 1 to 2-room  HDB 3-room  HDB 4-room  HDB 5-room/Exec  Others: | |
| Financial Scheme:  CHAS (Blue/Orange)  PA MFEC  Others: | |
| Contact Number (Home): | Contact Number (HP): |
| Language Spoken:  English  Mandarin  Malay Tamil Others: | |

|  |  |  |
| --- | --- | --- |
| **CAREGIVER PARTICULARS (if applicable)** | | |
| Name as in NRIC (underline surname): | NRIC: | Date of Birth: |
| Address (if not the same as Resident): | Contact Number (Home): | Contact Number (HP): |
| Email Address: | |
| Preferred Language: English  Mandarin  Malay Tamil  Others: | | |

Dear Resident,

The Community Nurses from SGH wish to embark on a journey together with you in managing your medical conditions. However, due to medical confidentiality, we would require your consent in order for us to access your medical records and participate in your care. As such, if you are agreeable, please sign after reading the content below. Thank you and we look forward to being part of your care team and starting a meaningful journey with you.

|  |
| --- |
| **DECLARATION AND CONSENT** |
| By signing hereunder, I confirm and agree:   1. to participate in the SingHealth Community Nursing Programme (Southeast), a programme to support residents like me to better manage chronic health conditions, based on the information brochure given to me (“**Programme**”); 2. that, upon prior notice, Singapore General Hospital (“**SGH**”) and/or Singapore Health Services Pte Ltd (“**SingHealth**”) reserves the right to withdraw me from the Programme at its/their absolute discretion, taking into consideration factors such as my wellbeing. Such withdrawal from the Programme shall not entitle me to any compensation or claim from SGH, SingHealth or any Collaborator; 3. that my personal data and health information (including medical records), as well as my personal data provided in this form (collectively, “**Information**”), may be collected, used and/or disclosed by SGH, SingHealth and their Collaborators\*, for the following purposes:    1. to facilitate my participation in the Programme, including to respond to my queries, requests and feedback as well as to administer activities and follow-up actions;    2. to check on my well-being and provide general, social and healthcare information and to contact my abovementioned caregiver for such purpose;    3. to create and maintain profiles in relevant systems so as to improve operations and programmes;    4. to comply with any applicable rules, laws and regulations, codes of practice and guidelines; and    5. any other purposes which are reasonably related to the aforesaid. |

|  |  |  |
| --- | --- | --- |
| \* “**Collaborators**” refers to organisations and/or institutions that work in partnership with SGH and/or SingHealth to conduct the Programme and related services. These include Singapore Health Services Pte Ltd and its related institutions, polyclinics, hospitals, private GP and other clinics, Family Medicine Centres, Community Health Centres, private laboratories, screening, reading and assessment centres, other healthcare institutions and providers, voluntary welfare organisations, and government and regulatory agencies, such as the Health Promotion Board, Ministry of Health and the Agency for Integrated Care. | | |
| Resident’s Name & Signature |  | Date of Signing |
| Consent Taker’s Name & Signature |  | Date of Signing |

**Interpreter’s Declaration (if applicable)**

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ confirm that I have interpreted and explained to the resident the above content for declaration and consent in \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (language/dialect).

|  |  |  |
| --- | --- | --- |
| Name & Signature |  | Date of Signing |